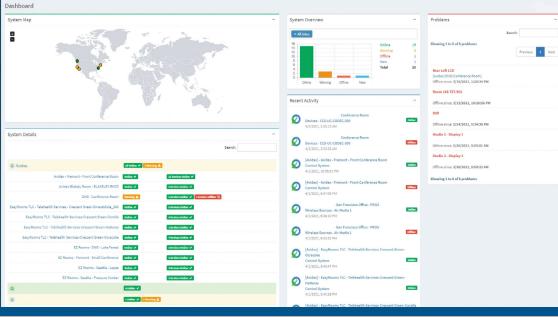# Avidex Assure Remote Monitoring

360° SERVICE™

Avidex Assure **remote monitoring service** provides 24/7 real-time status & monitoring of all your AV systems, saving your team valuable time and resources.

Insights and Control for Confident AV Management

Increase System Uptime & Control

- Receive real-time notifications of system issues
- Reduce downtime and productivity loss due to equipment failure with proactive health monitoring
- Identify replacement parts before a technician's first visit with detailed system data and reporting
- Enable system reboots and remote control

Can be included in any Avidex Service Level Agreement

Actionable Business Intelligence

- Gain valuable insights with advanced data and analytics
- Track and report a wide range of system metrics such as system use, room occupancy, and time-to-resolution

Maximize Your System Value

- Reduce time and expenses spent identifying and resolving issues
- Leverage the Avidex 360° Service™ Helpdesk as an extension of your own team

Protect Your Investment

Expand your Avidex 360° Service™ to reduce downtime and provide greater control of your audiovisual systems.

Speak with your Avidex representative about *Avidex Assure* today.

IMPROVE · REPORT · MONITOR · ON-SITE SUPPORT · REMOTE SUPPORT · MAINTAIN

360° SERVICE™

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